

The City of Concord provides water, sewer and sanitation to its community members. Customers who receive service outside the city limits may or may not have sewer service.

- A deposit of \$150.00 is required for service.
- Water meters are read primarily between the 19<sup>th</sup> and 22<sup>nd</sup> of each month.
- Bills are mailed to the customer via US Postal service no later than the 1<sup>st</sup> of each month.
- Bills are due on the 10<sup>th</sup> of each month. Payment not received by the 10<sup>th</sup> will incur a \$5.00 late fee. If the 10<sup>th</sup> falls on a holiday or weekend, then the customer will have the next business day to make payment without incurring a late fee.
- To avoid loss of service the balance of the utility account must be paid by the 20<sup>th</sup> of the month. If the 20<sup>th</sup> falls on a holiday or weekend, the customer will have the next business day to make payment.
- Reconnect fee if service is lost \$30.00 plus balance that is due will be required to reinstate service.
- Payment options:

Cash, check, money order, debit or credit card (major credit cards). To pay with credit or debit you may pay online at: **concordgapay.com** or at City Hall. There is a 4% service fee for debit or credit card payments.

For your convenience after hour payments can be deposited in the drop box located to the left of the front door of City Hall. Checks and money orders need to be payable to The City of Concord.

Garbage service is provided by Dependable Waste, Zebulon, GA

- Customers are provided a 96 gallon container which is included in your monthly utility bill. If you need a second container for extra garbage pick up a 2<sup>nd</sup> container will be provided by Dependable for an additional fee of \$6 per month.
- Garbage is picked up every Monday and may be picked up as early as 6am therefore, containers must be placed at the curb on Sunday night.
- Dependable will pick up household garbage only. All garbage must be bagged prior to putting in the container.
- You may contact Dependable at 770-567-1733 for recycling locations. Recycling is picked up the last Wednesday of every month.
- If Christmas Day or New Year's Day fall on a Monday your garbage will be picked up the following Tuesday. Dependable will pick up garbage on all other holidays that fall on a Monday.